



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 6383

|                             |                                   |              |                        |                                 |
|-----------------------------|-----------------------------------|--------------|------------------------|---------------------------------|
| SERIAL NUMBER<br>10/798,510 | FILING DATE<br>03/11/2004<br>RULE | CLASS<br>379 | GROUP ART UNIT<br>2642 | ATTORNEY<br>DOCKET NO.<br>1271a |
|-----------------------------|-----------------------------------|--------------|------------------------|---------------------------------|

## APPLICANTS

Minh Duy Khuc, Overland Park, KS;  
 Carl Milton Coppage, Harrisonville, MO;  
 Bryce Alan Jones, Overland Park, KS

## \*\* CONTINUING DATA \*\*\*\*

This application is a CON of 09/300,688 04/27/1999 PAT 6,731,744

## \*\* FOREIGN APPLICATIONS \*\*\*\*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 05/26/2004

| Foreign Priority claimed        | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no | STATE OR            | SHEETS     | TOTAL     | INDEPENDENT |
|---------------------------------|---|---------------------|------------|-----------|-------------|
| 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no | Met after Allowance |            |           |             |
| Verified and Acknowledged       | Examiner's Signature  | Initials            | DRAWING 25 | CLAIMS 93 | CLAIMS 3    |

## ADDRESS

28004  
 SPRINT  
 6391 SPRINT PARKWAY  
 KSOPHT0101-Z2100  
 OVERLAND PARK , KS  
 66251-2100

## TITLE

Call processing system and service control point for handling calls to a call center

|            |   |  |
|------------|---|--|
| FILING FEE | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) |
| RECEIVED   |   |  |